

# Are You Falling Behind In Your Housework?

## Let Crystal Maids Handle Your Dirty Work!

*"Working with Crystal is like a breath of fresh air. We appreciate the dependability and quality of the service they have delivered since 1997."*

– Dana Dowell

by Maria Hoey  
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Dependable, affordable, and driven to please, locally owned and operated Crystal Maids, in business since 1989, lets clients customize their cleaning services to meet their unique needs and budget.

Serving thousands of residences throughout Prince George's and Anne Arundel Counties, as well as commercial facilities like Showplace Arena, Bowie Baysox Stadium, and government offices, award-winning Crystal Maids has earned a solid reputation for its consistently superior cleaning services and client satisfaction. Clients value this company's services not only for their own personal benefit, but also readily refer them to other residences and commercial contacts. These dedicated clients know they can count on Crystal Maids to follow through on its promises.

Founded by CEO Sandra Thurman-Custis on the basis of one crystal-clear concept – in-



We Also Have Gift Certificates Available!

tegrity – Crystal Maids takes the lead in employing, training, and leading the right people, many who have been with the company for more than 15 years. A strict hiring process ensures that employees have integrity, are 100% responsible, and are the best fit for individual jobs. Continuous training further ensures the highest standards, as does Crystal Maids' team-cleaning approach, where each team member has a special housecleaning task to perform every time they visit a client's home. And if that's not enough, each team is supervised by a working team leader who checks for quality assurance. To provide an additional guarantee that high performance levels are maintained, regular visits are also conducted by cleaning specialists from the main office.

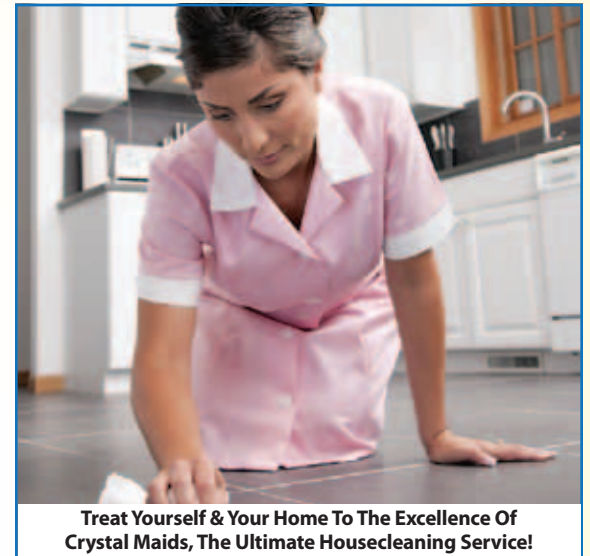
But that's not all. Green cleaning is also a priority. Crystal Maids practices recycling and uses environmentally friendly cleaning supplies and materials and energy-efficient equipment.

Too busy to clean? For standard cleaning, customized packages, or special projects, for daily, weekly, biweekly, monthly, or one-time cleaning, Crystal Maids delivers superior value. Do yourself a favor and try them today!

Excellence begins with a FREE in-home consultation, so call 240-455-3556 today to schedule an appointment. Crystal Maids... the right people, the right solution.

*"Crystal has demonstrated exceptional management capabilities..."*

– Mike Robinson



Treat Yourself & Your Home To The Excellence Of Crystal Maids, The Ultimate Housecleaning Service!

### Why Choose Crystal Maids?

**Customized Services:** We do not take a "one size fits all" approach to your home. You are free to select what works best for your needs and your budget.

**Past Performance:** Crystal Maids has maintained an outstanding 94% Dunn & Bradstreet overall customer satisfaction rating!

**Local Touch:** Crystal Maids is owner operated and not a national franchise. We were founded in Bowie, MD, and our corporate office is currently located in Glenn Dale, MD.

**Responsible & Secure:** Our maids are full-time employees who drive company-marked vehicles. We are fully bonded and insured.

**Green Company:** We practice recycling and use environmentally friendly cleaning supplies and materials. We also use energy-efficient equipment.

**\$20 OFF**  
Initial Cleaning

Crystal Maids • 240-455-3556  
Cannot be combined with other offers. Offer good with a household cleaning. Offer expires 12/31/12.

Crystal  
maids  
240-455-3556

Certified Women's Business Enterprise • SBA SA Certified



**FREE**  
Refrigerator Cleaning  
With Your First Cleaning

Crystal Maids • 240-455-3556  
Cannot be combined with other offers. Offer good with a household cleaning. Offer expires 12/31/12.